



S/N 10/675,175

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Rhea et al.	Examiner:	N/A
Serial No.:	10/675,175	Group Art Unit:	2121
Filed:	September 30, 2003	Docket No.:	60046.0025USU1
Title:	Method and Apparatus for Providing On-Demand Computer Diagnostics		

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 27, 2004.

By:

Leonard J. Hope

Name: Leonard J. Hope

STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Kindly advise the undersigned of the present status of this application and please indicate when a communication from the Patent and Trademark Office may be expected.

Respectfully submitted,

MERCHANT & GOULD

Date: July 27, 2004

Leonard J. Hope

Leonard J. Hope

Reg. No. 44,774

Merchant & Gould, LLC
P.O. Box 2903
Minneapolis, MN 55402-0903
Telephone: 404.954.5056

23552

PATENT TRADEMARK OFFICE



IFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

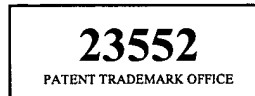
Applicant: Rhea et al. Examiner: N/A
Serial No.: 10/675,175 Group Art Unit: 2121
Filed: September 30, 2003 Docket: 60046.0025USU1
Title: Method and Apparatus for Providing On-Demand Computer Diagnostics

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on July 27, 2004.

By: Leonard J. Hope
Name: Leonard J. Hope

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450



Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Status Inquiry
- ☒ Return postcard

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

MERCHANT & GOULD P.C.
P.O. Box 2903, Minneapolis, MN 55402-0903
404.954.5100

By: Leonard J. Hope
Name: Leonard J. Hope
Reg. No.: 44,774
LJH